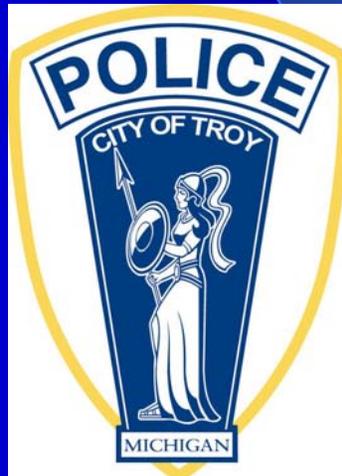


Workplace Violence

**Officer Andy Breidenich, Troy
Police Department**



What is workplace violence?

- **Murders in the workplace**
- **Lesser cases of assaults, domestic violence, stalking, threats, harassment (including sexual) and physical and/or emotional abuse**
- **Incidents that are not reported to employees and the police**

Four Broad Categories of Violence

- **Type 1:** Acts by criminals who have no other connection to workplace
- **Type 2:** Violence directed at employees by customers, clients, patients, students and any others for whom an organization provides services
- **Type 3:** Violence against coworkers, supervisors or managers by a present or former employee
- **Type 4:** Violence committed in workplace by someone who does not work there, but has a personal relationship with an employee

Important Principles in an Effective Workplace Violence Prevention Program

- **There must be support from the top**
- **There is no one-size-fits-all strategy. Effective plans must be tailored to the needs, resources, workplace culture and circumstances of a particular employer and a particular work force**
- **A plan should be predominantly proactive, not reactive**

- **A workplace violence prevention plan will be most effective if it is based on a multidisciplinary team approach**
- **Managers should take an active role in communicating the workplace violence policy to employees**
- **Practice your plan**
- **Reevaluate and revise**

Contingency Planning

**Officer Andy Breidenich, Troy
Police Department**

**Information compiled from the “Emergency Planning
Workbook” compiled by the Emergency Management
Division of the Michigan State Police**



Major Principles

- **Detailed Site Map**
- **Vulnerability statement of particular site in relationship to natural and man-made potential impediments**
- **Site Emergency team:**
 - * **Director**
 - * **Emergency Coordinator**
 - * **Individual Unit Coordinator**

- * **Communications Coordinator**
- * **Emergency Assessment Coordinator**
- * **Information Coordinator**
- * **Maintenance Coordinator**
- * **Medical Coordinator**
- * **Security Coordinator**

Emergency Control Center

- **Key emergency personnel assemble to coordinate information and a response**
- **Alternative ECC can be established**
- **Both should ideally be in a secured area with capabilities for telephone lines, computers, copy/fax machines, display boards, site maps and bathrooms**
- **Media Center (Room for press conference) should be in close proximity**

Vital Records & Resource Protection

- **Records & files that must be protected in case of emergency**
- **Resource list of private and public sector contacts that an organization may need in time of crisis such as:**
 - * **Public officials**
 - * **Utility representatives**
 - * **Corporate officials**
 - * **Computer & Communication services**
 - * **Media Contacts**

Emergency Procedural Section

- **Fire or Explosion**
- **Tornado & Severe weather**
- **Hazardous Material Incident**
- **Flood**
- **Bomb Threat**
- **Utility Emergency**
- **Civil Disturbance**
- **Enemy Attack**
- **Violent Incidents**

Each emergency will have a checklist for each coordinator

The “Site Emergency Planning Workbook” will be handed out as you leave today!

A sheet with information on how to contact each speaker will also be handed out.

Please fill out your evaluation!

**If you are interested in receiving
the Troy Crime Alert send an e-
mail:**

TroypdCrimeAlert@troymi.gov

**or call: 248-524-3464 and leave a
message.**

**Please include: Your name,
address, phone number, e-mail
address and designate either
business or residential network**



Police Crime Alert

Community Services Section

CHARLES T. CRAFT

Chief of Police

500 West Big Beaver Rd. Troy, Michigan 48084 (248) 680-7224

troydcrimealert@ci.troy.mi.us

Crime Alert for period ending May 11, 2007

Altercations/Disorderly Conduct:

Assaults:

Rainbow Store, 412 W. 14 Mile, 5/4, 1629 hrs.

Store employee explained two females and a male approached with some merchandise that they wanted to return without receipts. When she explained store policy that without a receipt they would have to provide identification, the females became upset and words were exchanged. One of the females eventually threw a piece of ID at her. She refused to process the transaction due to their behavior. At that point the two females walked around her counter and began assaulting her. She eventually fell to the floor, where the male reportedly held her down and the females continued assaulting her. Complainant stated she has seen the subjects in the store before and they are suspected of committing retail frauds. No medical treatment was necessary. Suspects: B/M, in his 20's, wearing a blue hat, plaid shirt and denim pants; B/F approximately 14, braided/curly hair; B/F, in her 20's, braided/curly hair.

Red Roof Inn, 2350 Rochester Court, 5/6, 0105 hrs.

A 47-year-old male apparently from Ohio reported a 45-year-old male, possibly from Georgia, broke into the room and struck him in the head with a baseball bat, apparently in retaliation for victim seeing suspect's wife while he was in prison. Victim was transported to the hospital for evaluation. Suspect was not located.

Assist Other Department/Law Enforcement:

Events & Programs

Please click or go to the below link for community events for the coming May 11th – May 18th Week!

<http://www.ci.troy.mi.us/calendar/>



The Troy Community Coalition is a non-profit organization dedicated to improving the quality of life for all who live or work in Troy, by promoting a lifestyle free from the